

PRESS RELEASE

THE “EHMA SUSTAINABILITY AWARD BY DIVERSEY 2020”
GOES TO MANOLIS MANOUSOS,
GM OF THE APOLLONIA BEACH RESORT & SPA IN CRETE

The prize is awarded in cooperation with Diversey to an EHMA member who successfully implemented an innovative sustainability project during the previous year



Having reached the ninth edition of the award, it has become increasingly clear that EHMA members have embedded sustainability deeply in their operations and culture. The hospitality industry in general is raising the bar on sustainability and the circular economy in particular; EHMA General Managers are taking active roles ensuring sustainability and social responsibility are part of the properties’ business plans. Plastic straws and single use packagings are some of the obvious targets, but circularity of resources and materials is being integrated into hotels and their operations in new and innovative ways and in a variety of activities, as demonstrated by this year’s competing projects.

Sustainability is very close to the heart and to the philosophy of **Diversey**, a company constantly delivering revolutionary **cleaning and hygiene technologies**. In collaboration with EHMA, Diversey aims at contributing to a profitable hospitality industry which puts **the environment and the guest first**.

Under the guidance of **Manolis Manousos**, the Apollonia Beach Resort & Spa in Crete has undertaken **360-degree initiatives** demonstrating an outstanding commitment to sustainability by addressing the challenges of climate change with the objective of leading the way in sustainable tourism in Crete. In general, the **corporate environmental policy** of the Cyan hotel group aims at lowering the carbon footprint; reducing food waste, plastic, packages; reducing the consumption of electricity, water, paper; and last but not least recycling.

The project addressed both sides of the issue: **technological and social**. New **energy-saving measures** were implemented for lighting, heating and cooling through use of solar energy, biogas and state-of-the-art appliances. Issues such as **reduction of water consumption, food waste and single-use plastics** were also tackled.

The **hotel park** was enlarged and reforested. A **special tour** through the park was created for the guests with information about the heritage and the story of the plants. Electric golf cars are used

throughout the property and free-of-charge bicycles are provided to the guests. Vegetables and herbs are grown in a **bio-garden**, which once a week is taken care of by the children participating in the kids' club. A **vegan restaurant**, "Avocado", was opened in 2019. All **waste food** generated by the hotel is transferred to an organization that transforms it into **animal feed** through an innovative process.

Guests are kept informed and are involved in the hotel's eco-activities; all **employees** are trained and informed on all critical activities related to sustainability. The Apollonia contributes to the **local community** through donations, charity and social projects. It is co-founder of the certification "We do local" which **supports the area's economy** and promotes the local culture and gastronomy.

As a result of these activities, the Apollonia Resort was able to get **numerous certifications and awards** for respecting the environment.

A **jury** comprised of EHMA Treasurer Johanna Fragano; Daniel Daggett, a Diversey sustainability expert; Arjan van Rheede, Hotelschool The Hague, chose this year's winner.

Besides Manolis Manousos, this year's candidates were:

- **Rudi Jagersbacher**, President Hilton Worldwide, Arabian Peninsula and Indian Ocean, Hilton Seychelles Labriz Resort & Spa, Seychelles, (local implementation of Travel with Purpose, Hilton's corporate social responsibility strategy to redefine and advance sustainable travel globally);
- **Wilhelm Luxem**, General Manager, Baur au Lac, Zurich, Switzerland, (heating and cooling project using water from the Lake of Zurich);
- **Feliks Mägus**, General Manager, Nordic Hotel Forum, Tallinn (the first hotel engaged in urban beekeeping in the very heart of the Estonian capital);
- **Ilio Rodoni**, General Manager Hilton Molino Stucky, Venice, Italy ("Planting a New Forest", a wild life environmental restoration project after the Vaja storm in 2018).

EHMA in brief

The EHMA - European Hotel Managers Association was **founded in Rome in 1974** by a number of hotel top executives of undisputed professional ethics aiming at maintaining and increasing the hotel industry image. It is made up of high-level hotel managers who constantly strive to improve their professionalism and that of their staff, in order **to maintain, perfect and innovate services offered to their customers**. Currently the Association has over **400 members representing 29 European countries**, of which about 300 are General Managers of luxury hotels. In numbers, they represent approx. **300 hotels, 85,000 rooms and 65,000 employees**.

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